

2182

CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)

Applicant(s): **BERNARD IULO ET AL**

Docket No.

POU920010025US1/IB2-0017

Serial No.

10/008,742

Filing Date

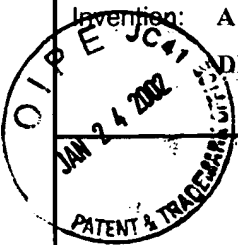
November 5, 2001

Examiner

NOT ASSIGNED

Group Art Unit

Invention: **A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR
DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE**



I hereby certify that this **Transmittal of Formal Drawings and 4 Sheets of Formal Drawings**
(Identify type of correspondence)

is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The
Commissioner of Patents and Trademarks, Washington, D.C. 20231-0001 on **December 27, 2001**
(Date)

Mary E. Arnold

(Typed or Printed Name of Person Mailing Correspondence)

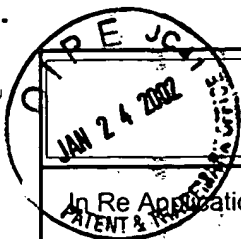
Mary E Arnold
(Signature of Person Mailing Correspondence)

Note: Each paper must have its own certificate of mailing.

RECEIVED

JAN 28 2002

Technology Center 2100



#3

TRANSMITTAL OF FORMAL DRAWINGS

Docket No.
POU920010025US1/IB2-0017

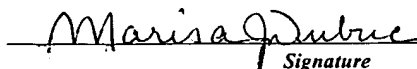
In Re Application Of: BERNARD IULO ET AL

Serial No.	Filing Date	Batch No.	Examiner	Art Unit
10/008,742	November 5, 2001		NOT ASSIGNED	

Invention: A CONSOLIDATED MONITORING SYTEM AND METHOD USING THE INTERNET FOR
DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICEAddress to:
Assistant Commissioner for Patents
Washington, D.C. 20231

Transmitted herewith are:

4 sheets of formal drawing(s) for this application.

Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section
on the reverse side of the drawing.RECEIVED
JAN 28 2002
Technology Center 2100
SignatureMarisa J. Dubuc
Registration No. 46,673
Customer No. 23413

Dated: December 27, 2001

I certify that this document and attached formal drawings
are being deposited on Dec. 27, 2001 with the
U.S. Postal Service as first class mail under 37 C.F.R. 1.8
and addressed to the Assistant Commissioner for Patents,
Washington, D.C. 20231.
Signature of Person Mailing Correspondence

Mary E. Arnold

Typed or Printed Name of Person Mailing Correspondence